

## Visitors Guide to the Holocaust Memorial Museum



The Holocaust Memorial Museum pays tribute to Holocaust survivors and walks through the history of the event. The museum, which opened its doors in 1993, has been completely dedicated to the education of the world in Holocaust remembrance and prevention of genocide. This museum is a great learning experience for anyone visiting the Nation's Capital.

Please read the information below before arriving at the Museum, to make your experience as hassle-free as possible.

The museum is open from 10:00am-5:20pm. Tours begin at 10:00am, but lines begin to form outside the building before then. If you arrive well before 10:00am, you will be able to get in a line just for people with VIP reservations. However, this line disperses at 10:00am and VIPs are merged into the public line. Once inside the building, you can bypass the public lines and walk directly to the information desk, which will have a list of the day's VIP tours. Especially in the busy spring and summer seasons, we encourage you to arrive before 10:00am so you can use the VIP line and enter the building more quickly.



**When you must request this tour by:** One to two weeks in advance March through August. No tickets required September through February.



**What You Need to Have with You upon Arriving for the Tour:** You will receive a notification email from our office, but you do not need to bring anything to the tour itself. If you reserve a tour through my office, you will be able to access the VIP line; the information desk will have a list of all VIPs and will only need to have your name.



**Location:** 100 15th St SW Washington, DC 20024

**Exact Location:** The museum is located near the National Mall, just south of Independence Avenue SW between 14th Street SW and Wallenberg Place. There are signs immediately upon arrival directing you to the main doors where the lines begin. After entering the building, bypass the public line and walk directly to the information desk to gain admittance to the museum.

**Nearest Metro:**

*Smithsonian Station-Blue/Orange Line, using the Independence Avenue exit (12<sup>th</sup> Street & Independence Avenue SW)*



**Duration:** Two to three hours. This is a self-guided tour, so you can move through the museum at your own pace.



**Prohibited/Accepted Items:** Below is a list of prohibited and accepted items for this tour. On entry, all visitors must pass through metal detectors and have their belongings scanned. Prohibited items will be confiscated.

**Prohibited Items:**

- **Weapons of any sort including knives, guns, and explosives, etc.**

**Accepted Items:**

- Cameras
- Cell Phones
- Water
- Backpacks
- Strollers
- Purses
- Wallets
- Jackets
- Keys
- Umbrellas



**Dining Options:** The Museum Café is located on the main level and is open from 8:30am-4:30pm.



**Gift Shop:** The Holocaust Memorial Museum Gift Shop is located on the main level by the Café and is open from 10:30am-6:00pm.



**Accessibility:** This tour is accessible to people with mobility and other impairments. Individuals with vision impairments may receive a guided highlights tour, and ASL interpreters are provided with two weeks advance notice.

If you have any further questions please visit <http://www.ushmm.org/visit/>, or call my main office at (202) 221-2651. If while in DC you need immediate help with your Holocaust Memorial Museum tour, you can contact the Museum directly at (202) 488-0400.